

Had trouble with our online or telephone payment options?

Two helpful hints for Credit/Debit Card payments

How to enter your PSA account number When entering your PSA account number, do not enter the entire number shown on your bill. Only enter the set of numbers after the leading zeros, as shown in the following examples:

IF YOUR ACCOUNT NUMBER LOOKS LIKE THIS	ENTER YOUR NUMBER LIKE THIS
01-011058	11058
01-006702	6702
01-000760	760
01-000040	40

How to enter your phone number You should have a telephone number registered with your PSA account so we can contact you in case of an emergency. When entering your telephone number you must enter the last four digits of the number that is listed with your PSA account. If you do not have a number associated with your PSA account, enter 0000 (and please contact our office to give us the best phone number to reach you).

